

CFDD Day Presents

Forrest Cottrell, is presenting Part II

V.A.L.U.E.S. Communication[©] is part of a series of training programs that uses the word “values” as a communication process!

For the first time, we are honored to have a two-part Session offered in October and November designed for CFDD & NACM members.



- Guaranteed help to make us more effective.
- Provides a simple six-step communication process
- Will improve the quality of Customer contact, identify and meet Customer needs, create value, and build a trust relationship with their Customers.
- And More much, much more..

A recap of Part I will be provided as Forrest wraps up this intriguing and unique presentation! Techniques never discussed in any other seminar or session you have attended. You will use these new skills for the rest of your life!!!!

Tuesday,
November 11th, 2008,
11:30 A.M. TO 1:00 P.M.

Hilton Phoenix Airport
2435 South 47th Street
Phoenix, AZ

RSVP TO ERIC VOLLAND,
HOSPITALITY CHAIR
@ 480-894-6311 OR
evolland@mobilemini.com

Cost: CFDD Members \$30.00 Non-Members \$45.00 (48 Hour Cancellation Notification to avoid billing) additional is \$40.00 per person

CFDD Phoenix Chapter members have the option of bringing payment when attending CFDD Day or if billing is required an invoice is provided that same day. If you're billing information has changed please update.

Phoenix Chapter Officers and Board 2007 – 2009

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