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**Credit & Financial  
Development Division  
Phoenix Chapter  
PO Box 1354  
Tolleson, AZ 85353**

CFDD Phoenix Chapter members have the option of bringing payment when attending CFDD Day or if billing is required an invoice is provided that same day. If you're billing information has changed please update.

**NACM***Phoenix Chapter***Credit and Financial Development Division****CFDD DAY IS JUST ROUND THE CORNER****THE CFDD PHOENIX CHAPTER WELCOMES*****Derril Cluff***

Derril is the Unclaimed Property Holder Compliance Manager for the Arizona Department of Revenue.

Derril has created a presentation of

**Escheatment in Arizona What Every Credit Manager MUST Know.**

**A program designed for every Credit Professional from Beginning to Advanced.**

Expand your knowledge of unclaimed property and learn to prevent costly penalties for escheatment noncompliance at this can't-miss this CFDD DAY!

Keeping customer overpayments continues to be a serious "hot button" issue with state auditors. Failure to report or turn over unclaimed property to the state in a timely manner can carry serious consequences, and intentional failure to report or deliver such property is a criminal offense. Now that many states have developed aggressive escheat and unclaimed property programs, it's more important than ever for credit departments ensure that their unclaimed property practices are up-to-date!

Join CFDD for this invaluable program to learn what to do—and what not to do—when the auditor calls. In just 90-minutes, you'll gain a thorough working knowledge of this topic!!!

**Tuesday, April 13, 2010  
At 11:30 A.M TO 1:00 P.M.  
Hilton Phoenix Airport  
2435 South 47th Street  
Phoenix, AZ 85034**

**Your customers and co-workers are Welcome!  
CALL IN YOUR RESERVATION TO ERIC VOLLAND,  
HOSPITALITY CHAIR @ 480-894-6311 OR**

[evolland@mobilemini.com](mailto:evolland@mobilemini.com)

Cost: CFDD Members \$30.00 Non-Members \$45.00  
(48 hour cancellation notification is required)

***What's in your Credit Tool belt?***

***Ask a CFDD Board Member for details...***



**Are available for this meeting**